

Privacy Policy

This privacy policy is for Ladeside holiday accommodation business as represented by our website www.ladesidecomrie.co.uk.

In May 2018 the General Data Protection Regulations (GDPR) come into effect; updating how businesses handle the information of their customers. GDPR also boosts the rights of individuals and gives them more control over their information. This privacy policy aims to outline when and why we collect your personal information, how we use it, the limited conditions under which we may disclose it to others and how we keep it secure.

Types of Data we collect

We do not use 'website cookies' and do not collect any data from such sources. We do not link to any third party websites apart from google maps who may use cookies detailed under their own privacy policy.

We do not use Google Analytics or any other search engine analytics and therefore do not collect any data on visitor behaviour etc. We do not make any attempt to collect identities from users of our website.

The cottage has a WiFi connection which gives visitors unlimited access to the internet. To provide this service the WiFi devices will automatically collect details such as the device name, make, model, volume of data used, type of connection. No data about which websites or applications that you use is collected or available to us.

We do not have an online booking facility and any requests for availability or further information via email will be used to respond to only. Our website is hosted by wix.com which provides us with the online platform to advertise our holiday accommodation to you.

Your data may be stored through [wix.com](https://www.wix.com) data storage or databases. They store your data on secure servers behind a firewall

Your data will not be stored by us unless a booking is secured and then will only be used to manage the booking. We usually confirm booking via telephone/postal booking form and accept payment by cheque or cash. Therefore we may store name, address, email address, phone number and number of persons in order to manage the booking you are making. The booking forms are usually kept for 2 years before being shredded. We do not actively market the accommodation and therefore your data will not be used for any marketing campaign. We will never share your information with anyone unless we have a legal obligation to do so.

Access to your personal information

You are entitled to view, amend, or delete the personal information that we hold. Email your request to Rosemary Dundas comriehouse@tiscali.com

Changes to this privacy policy

This policy will be reviewed at least once a year to ensure it remains accurate and current. The last review date is at the top of this document.